



ACN Summit
2026

Refund Policy

Introduction

We understand that circumstances may change, and you may need to cancel your registration for our conference. Our refund policy is designed to be fair and transparent, ensuring that attendees can plan with confidence.

Policy Statement

We are committed to providing a clear and fair refund policy for all conference registrants. This policy outlines the conditions and procedures for requesting a refund.

Refund Conditions

1. Full Refund:
 - A full refund will be issued for cancellations made at least 30 days prior to the start of the conference.
2. Partial Refund:
 - Cancellations made between 29 to 14 days prior to the conference will receive a 50% refund.
3. No Refund:
 - No refunds will be issued for cancellations made less than 14 days before the conference.

Special Circumstances

Exceptions to the above conditions may be considered on a case-by-case basis for emergencies or other extenuating circumstances. Documentation may be required.

**A Conference for Families and Professionals
October 2, 2026
Tobin Center for the Performing Arts
San Antonio, TX**



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How to Request a Refund

1. Request Submission:

- All refund requests must be submitted in writing via email to the conference registration team at cortney@acn-sa.org.

2. Information Required:

- Full name and contact information of the registrant
- Registration confirmation number
- Reason for cancellation

Processing Time

Refunds will be processed within 14 business days of receiving the request. Refunds will be issued using the original payment method.

Contact Information

For any questions or concerns regarding this refund policy or to request a refund, please contact:

Conference Registration Team

Email: cortney@acn-sa.org

Phone: 210-435-1000

We appreciate your understanding and cooperation. Our goal is to provide an excellent conference experience for all attendees, and we are here to assist you with any issues related to registration and refunds.

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